



FREQUENTLY ASKED QUESTIONS

Q – What is Saddlers’ Lottery and where do the proceeds go?

A – The weekly supporter lottery has historically raised valuable funds for the club, supporting community activities, enhancing stadium facilities and supporter experience in addition to youth development support. The club aims to continue to utilise the funds generated to benefit key areas across the club.

Q – How old do I have to be to play Saddlers’ Lottery?

A – Players must be at least 16 years of age to play.

Q – What is your attitude towards responsible gambling?

A – NYCDA and its partners have a number of elements at the core of its activities to ensure we take our responsibilities seriously as per the Gambling Act 2005. Beginning with all members having to be 16 years old to participate, staff are active in ensuring vulnerable people are protected via signing up to our Code of Conduct and all memberships are restricted to a maximum of £2 per week (unless you’re a Business Member).

In addition, the organisation keeps its policies and procedures up to date, via advice from bodies such as the Institute of Fundraising and Fundraising Regulator, as well as having Gold membership of the Lotteries Council. This membership also sees us make a contribution to gambling support organisations, which is further enforced by the requirements on us by the Gambling Commission.

Q – What is the legal framework Saddlers’ Lottery is operated?

A- Saddlers’ Lottery adheres to the Gambling Act 2005. The Lottery is operated as part of The National Youth and Community Development Association family and its NYCDA Weekly Draw. This is licenced by the Gambling Commission under licence no. 000-005166-006 and all associated regulatory returns are carried out accordingly.

Q- What is the National Youth & Community Development Association?

A – NYCDA is the overarching organisation which helps partners, such as professional sports clubs like Walsall Football Club, who are committed to raising funds for community/ player development activities and do so through Saddlers’ Lottery via our NYCDA Weekly Draw and provides access to associated resources.

For more information on what the organisation does and the support it provides its partners, please visit www.nycda.co.uk.

Q – Can you guarantee the Lottery is fair?

A – Yes, every £1 entry has an equal chance of winning, and the winning numbers are drawn at random from the NYCDA computerised system, provided by the industry leading system provider.

Please Gamble Responsibly – www.gambleaware.co.uk – 0808 8020 133

The Saddlers’ Lottery is part of the NYCDA Family, with members participating in the NYCDA Weekly Draw, which is registered with the Gambling Commission under License No.000-005-166-006



FREQUENTLY ASKED QUESTIONS

Q – How much does it cost to play Saddlers’ Lottery?

A – It costs just £1 a week for a Single Membership or £5 a week for a Business Membership.

Q – What happens to my data once I have joined?

A – By participating in Saddlers’ Lottery and NYCDA Weekly Draw, you are agreeing to allow NYCDA to retain your data for the purpose of participating in the lottery. Once this ends, then we will delete your data.

The only exception is that NYCDA will share your data with Walsall Football Club for purposes of informing you about the good work it does with its stakeholders.

Q – What can I win?

A – There are 1000s of £s of cash prizes up for grabs each week including a jackpot prize of £2,000, and a £500 Rollover that can reach a maximum of £10,000. In addition, there are non-cash prizes

Please note there is a temporary prize fund in place due to the Coronavirus outbreak. Please visit www.nycda.co.uk for more information.

Q – Can I chose my own Lottery numbers?

A – These are chosen randomly and will be your numbers for the duration of your membership of our lottery. When you enter the lottery, you will be sent your unique numbers.

Q – Can I have more than one entry?

A – Due to our commitments to responsible gambling, you can have up to **2 entries per draw**. Each £1 entry buys you seven chances of winning in our lottery. In addition, we do offer a maximum of 5 entries each week per person via our Business Membership scheme. For more information, please get in touch.

Q – How do I know that I’m in the draw?

A – Within 7 days of registration you will receive a confirmation letter and welcome pack which contains details of your unique lottery number(s) and the date of the first draw your tickets are entered into. You will be entered into the draw when you have monies available and you will continue to be entered into the draw, providing you have monies available against your lottery number.

Q – How will I know if I’ve won a prize?

A – Once the draw has taken place, winners are notified by post. There is no need to claim your prize as this is sent straight to your address. However, do keep an eye out on the Official Walsall Football Club website and social media platforms for regular updates.

Please Gamble Responsibly – www.gambleaware.co.uk – 0808 8020 133



FREQUENTLY ASKED QUESTIONS

Q – Is there a delay between registration and entry into the draw?

A – Following registration, it is necessary to complete a number of administrative processes which include verifying your payment details with your bank, claiming the funds from your bank account and the funds being received. Payments are taken on the first of each month or next working day thereafter.

Q- What do I do if I want to exclude myself from the Lottery?

A – Here at Saddlers' Lottery we take our responsibilities to responsible gambling very seriously. If you feel like you are having an issue with this, please do not hesitate to let us know and we will take the necessary steps to stop your membership.

Q- Are there full Terms & Conditions connected to the Lottery?

A – Yes, you can request a copy from our Lotteries Team via lottery@walsallfc.co.uk or by calling 01922 929707.

Q – Who do I contact if I have any further questions?

A – For questions about Saddlers' or your Saddlers' membership, you can email the Lottery Team at lottery@walsallfc.co.uk, or calling 01922 929707.

Please Gamble Responsibly - www.gambleaware.co.uk - 0808 8020 133

The Saddlers' Lottery is part of the NYCDA Family, with members participating in the NYCDA Weekly Draw, which is registered with the Gambling Commission under License No.000-005-166-006