**Early Bird Season Ticket**

1. All tickets are issued subject to the terms and conditions contained within the book of vouchers and use of the voucher will be deemed to be an acceptance of these conditions.
2. Prices include VAT at 20% and relate to English Football League Home matches only (play-off matches / cup / friendly games not included).
3. Junior season tickets are available for persons under the age of 18 on 1st August 2020. Proof of age must be provided. i.e. Passport / Birth Certificate.
4. Senior citizen season tickets are available to persons 60 and over on 1st August 2020. Proof of age must be provided.
5. Each season ticket has a number applicable to a particular game. This voucher must be removed from the book of vouchers in the presence of the turnstile operator, and under no circumstances will lost or misplaced vouchers be replaced.
6. The Club reserves the right to refuse entry where, in the opinion of the Club, a person attempts to gain admission using a concessionary ticket and does not fulfil the condition of issue on such a ticket.
7. Payment may be made by cheque, cash, credit card, debit card or monthly instalments. Orders for season tickets may be made by post, or in person to the Walsall FC Ticket Office. New and Existing Season Ticket holders may purchase online.
8. Any season ticket book stolen will only be replaced if an application is received in writing, explaining the circumstances in which the season ticket has been stolen, and including a crime number issued by West Midlands Police. An administration charge of £15.00 will apply.
9. The Club reserves the right to refuse season ticket applications or to demand the surrender of season tickets forthwith in the event of terms and conditions of sale not being adhered to and where there has been any breach of Ground Regulations by the holder. In such circumstances, compensation will not be paid.
10. Season tickets are allocated to a specific seat and are non-transferable. Season ticket holders can only transfer to an alternative seat on medical grounds or at the discretion of the Club.
11. It is a breach of Ground Regulations for spectators to stand in the seated area.
12. The Club reserves the right where, for safety reasons, visiting supporters have to be allocated the entire St Francis/DSM Community Stand, to relocate season tickets holders in this area to alternative seated accommodation.
13. The Club reserves the right to relocate season ticket holders to alternative seated accommodation in order to accommodate Television cameras in the event a game is selected for TV coverage.
14. The Banks’s Stadium is a no smoking venue.

**Young Person Season Ticket (Under 21 years)**

1. Supporter must be under the age of 21 on 1st August 2020 to qualify. Proof of ID will be required and must be either a passport or Birth Certificate.
2. Young Person Season Tickets are available in the HomeServe Stand, the St Francis/DSM Community Stand and Blocks J & K of the Poundland Main Stand only.

**Saddlers Crew Season Ticket ‘Cash Back Scheme’ (Under 18 years)**

1. Junior must be under the age of 18 on 1st August 2020 to qualify.
2. Proof of ID will be required and must be either a Passport or Birth Certificate.
3. Season ticket must be purchased during the ‘Early Bird’ season ticket campaign – 22nd February 2020 to 31st March 2020 inclusive.
4. Junior must provide 2 NEW passport style photographs and will be issued with a ‘Cash Back Scheme’ membership card.
5. The initial cost of the season ticket will be £69.00.
6. The initial cost of the season ticket will be refunded to the Junior in 23 instalments of £3.00 at each of the 23 First Team Home League games of the 2020-2021 Season.
7. Each £3.00 refund can only be collected by the season ticket holder in person at the designated turnstiles before kick-off on the day of the game, on production of a ‘Cash Back Scheme’ membership card. Refunds will not be given once a match has lapsed.
8. If the Junior does not attend a First Team Home League game, for any reason whatsoever, their £3.00 refund in respect of that game will be forfeited.
9. The option to pay in monthly instalments is not available for a Saddlers Crew season ticket, unless purchased together with a full paying adult.
10. Saddlers Crew Season Tickets are available in the HomeServe Stand, the St Francis/DSM Community Stand and Blocks J & K of the Poundland Main Stand only.

**Swifty’s Squad Season Ticket (Under 12 years)**

1. Junior must be under the age of 12 on 1st August 2020 to qualify.
2. Proof of ID will be required and must be either a Passport or Birth Certificate.
3. There is no charge for a ‘Swifty’s Squad’ season ticket.
4. To qualify, the junior must be accompanied by a parent or their legal guardian who at the same time must have purchased an Adult or a Senior Citizen season-ticket.
5. Junior must provide 2 NEW passport style photographs and will be issued with a ‘Swifty’s Squad’ membership card.
6. Swifty’s Squad Season Tickets are available in the HomeServe Stand, the St Francis/DSM Community Stand and Blocks J & K of the Poundland Main Stand only.

**Refund Scheme**

1. Supporters will pay full face value up-front (or on finance) for their season ticket.
2. Supporters will be entitled to a refund in the event total full paying season ticket sales (Adult, Senior and Young Persons) reach certain levels. Full details of the refunds applicable to the level of sales achieved can be found on the official website [www.saddlers.co.uk](http://www.saddlers.co.uk).
3. Refunds will be given to supporters no later than the date of the first League Match of the 2020-2021 Season.

**Ten ‘Golden Tickets’ Prize Draw**

1. Supporters who purchase their Early Bird Season Ticket during the first ten days of the campaign (22nd February 2020 to 2nd March 2020 inclusive) will be entered into our daily Ten ‘Golden Tickets’ Prize Draw on the day on which they purchase their ticket.
2. There are ten very special ‘money can’t buy’ prizes and the winners will be drawn at random and announced via the Club’s various media outlets at 11:00 am the day after the day of purchase e.g. the draw for the prize relating to season tickets sold on 22nd February 2020 will be made at 11:00 am on 23rd February 2020.
3. Prizes are not transferable and cannot be sold on.
4. No cash alternative is offered.
5. Season Ticket Holders who have opted to purchase their season ticket on finance do not qualify to be entered into the daily prize draw.
6. For a full list of the ‘money can’t buy’ prizes please visit the official website [www.saddlers.co.uk](http://www.saddlers.co.uk).