## 2023-2024 Membership - Terms & Conditions

- 1. All Memberships are issued subject to these terms and conditions and access to the Stadium will be deemed to be an acceptance of these conditions.
- 2. Memberships can be purchased online at https://www.eticketing.co.uk/walsallfc using a credit card or debit card.
- 3. Memberships will be issued as a physical card along with your welcome pack.
- 4. Prices include VAT at 20%.
- 5. Memberships are for the use of the holder only. They should not be resold under any circumstances.
- 6. Memberships are non-transferable.
- 7. Any lost, stolen or damaged tickets will be replaced at an admin fee of £15.00.
- 8. Memberships must be produced on reasonable demand of Club officials and matchday stewards.
- 9. The Club reserves the right to refuse Membership applications or to demand the surrender of the Membership forthwith in the event of terms and conditions of sale not being adhered to or where there has been any breach of Ground Regulations by the holder. In such circumstances, compensation will not be paid.
- 10. Ground Regulations are displayed at the Ticket Office.
- 11. Match dates and kick off times will be announced via the Club's official media channels and may be altered at short notice.
- 12. The Membership remains the property of the Club at all times and the Club reserves the right to withdraw it for any reason they see fit.
- 13. It is a breach of Ground Regulations for spectators to stand in the seated area.
- 14. The Poundland Bescot Stadium is a no smoking venue.

## **Adult Membership Benefits**

- 1. Welcome pack including membership card and gift set.
- 2. Free entrance to the supporters' club on match day.
- 3. 2<sup>nd</sup> priority ticket allocation for home and away games.
- 4. Discount vouchers for specific sponsors/suppliers.
- 5. 10% price reduction for certain hospitality events.
- 6. Price reductions for retail sales on a promotion-by-promotion basis.
- 7. Invitation to managers forum.

## **Under 18 Membership Benefits**

1. Welcome pack including membership card and gift set.

- 2. Free entrance to the supporters' club on match day when accompanied by an adult.
- 3. 2<sup>nd</sup> priority ticket allocation for home and away games.
- 4. Invitation to managers forum.
- 5. Price reductions for retail sales on a promotion-by-promotion basis.
- 6. Monthly prize draw.

## **Under 12 Membership Benefits**

- 1. Welcome pack including membership card and gift set.
- 2. Free entrance to the supporters' club on match day when accompanied by an adult.
- 3. 2<sup>nd</sup> priority ticket allocation for home and away games.
- 4. Invitation to managers forum.
- 5. Birthday card.
- 6. Christmas card.
- 7. Monthly prize draw.